

Solution Note - Ticket Export

Exporting Data into P6

Problem Statement

Many teams have a contractual obligation to use P6 on a project. Users who like to start building their Master Schedule out in Touchplan want to be able to transfer that data directly into P6 without having to re-enter those activities. They want to easily update their P6 schedule based on changes that have been made in Touchplan.

Solution

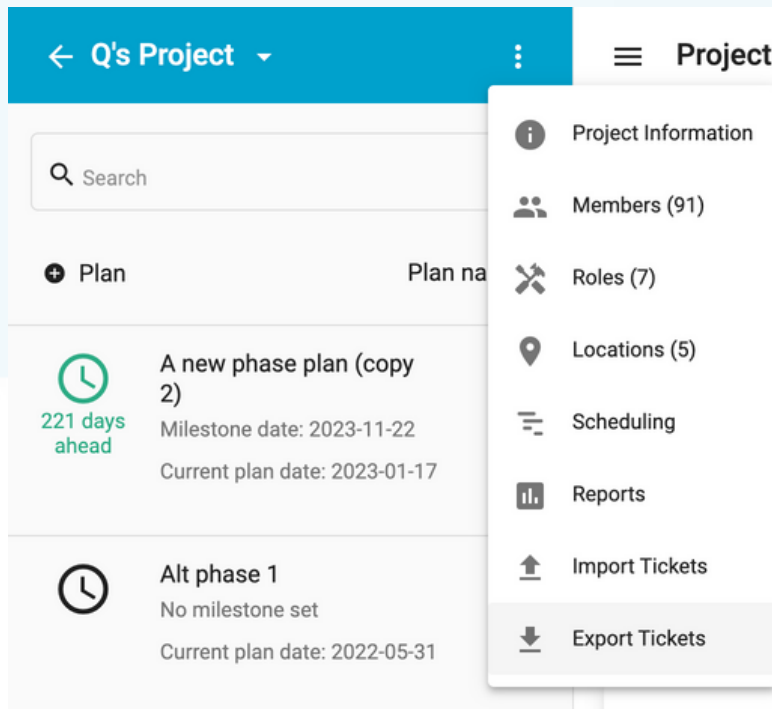
Save time by exporting data from Touchplan directly into P6 as often as you wish. The entire project in Touchplan can be exported and will override P6 upon import based on data. Or, users can export pieces of Touchplan schedule into P6 to continue to build upon schedule in P6.

Related Materials

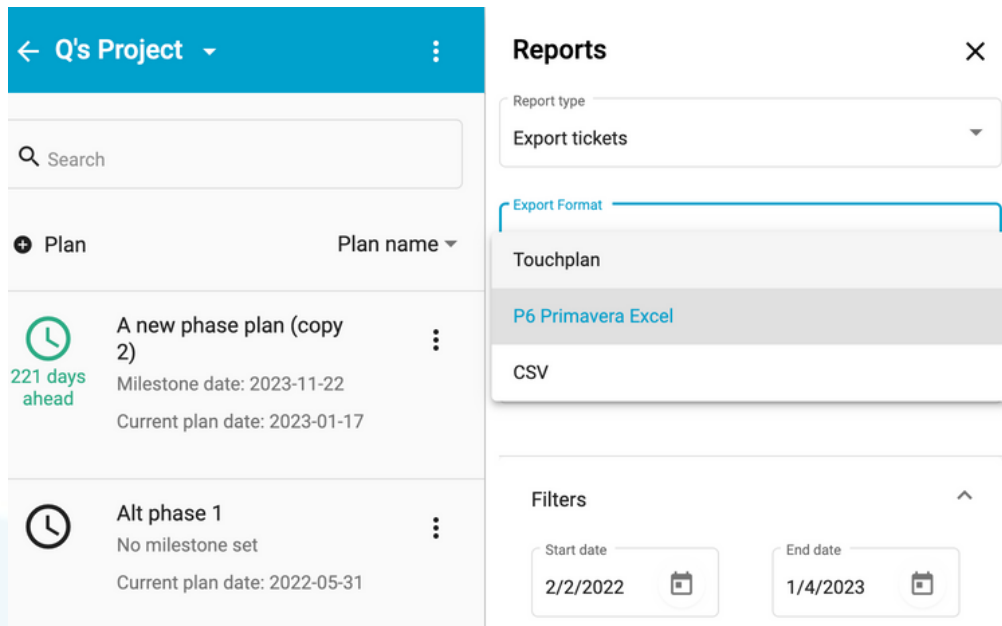
Object	Link	Description
FAQ	Ticket Export	Exporting Tickets from Touchplan into P6
Video	Intro Video	How to Use Ticket Export

Step-by-step instructions

1. Click on the **three dots** button at the top of the Phase Plan List
2. Select **Export Tickets**



3. Choose an **Export Format** from the drop-down list



4. Upload a blank Schedule Template from the computer files
5. Set the filters to the desired start/end date, phase plan, location, role, and external linkage
6. Select **Run Report**

The screenshot shows the 'Reports' interface with the following settings:

- Report type: Export Tickets
- Export Format: P6 Primavera Excel
- Schedule Template: P6 Template With Dependency (with a 'CHOOSE TEMPLATE' button)
- Filters:
 - Start date: 1/15/2023
 - End date: 1/21/2023
 - All Plans
 - All Locations
 - All Roles
 - External Linkage: All tickets
 - Include pull tickets:
- Buttons: CLEAR SETTINGS, RUN REPORT

The data table below shows the columns and their corresponding headers:

1	task_code	status_code	wbs_id	task_name	target_drtn_hr_cnt	remain_drtn_hr_cnt	start_date	end_date	resource_id	delete_record_flag
2	Activity ID	Activity Status	WBS Code	Activity Name	Original Duration(d)	Remaining Duration (*)Start	(*)Finish	(*)Resourc	Delete This Row	
3										
4										
5										
6										
7										
8										
9										
10										

7. Click Download

The screenshot shows an Excel spreadsheet with the following data:

1	task_code	status_code	wbs_id	task_name	target_drtn_hr_cnt	remain_drtn_hr_cnt	start_date	end_date	resource_id	delete_record_flag
2	Activity ID	Activity Status	WBS Code	Activity Name	Original Duration(d)	Remaining Duration(*)Start	(*)Finish	(*)Resourc	Delete This Row	
3				Task 1	1	1	2022-05-25	2022-06-05		
4	M3RCPXD6DGa6B8L	Not Started		Task 2	5	0	2022-05-31	2022-06-06		
5	M4K8S08A6Amgrn	Not Started		Task 3	5	0	2022-05-27	2022-05-31		
6	M4K8Z13-POM11DqIn	Completed		Task 4	1	0	2022-06-08	2022-06-08		
7	Nlv-NUBLR8TdyvraIn	Not Started		Task 5	2	0	2022-05-26	2022-05-27		
8	NBZ1wTP2zujcAFCS	Not Started		Task 6	1	0	2022-05-14	2022-05-14		
9	NCW8QwyEJDQ8qLL	Not Started		Task 7	1	0	2022-06-10	2022-06-10		
10	NCW8ZKQZDnD8v8L	Not Started		Task 8	1	0	2022-06-10	2022-06-10		
11	NfyaG1z7w1y94qVX	Completed		Task 9	0	0	2022-05-27	2022-05-27		
12	NfyaJND_0Q2m3M0	Not Started		Task 10	1	0	2022-05-30	2022-05-30		
13	NGXWTFPPhaK6Sm7	Completed		Task 11	1	0	2022-06-03	2022-06-03		
14	NGXWV1QB54K9AZR1	Not Started		Task 12	1	0	2022-06-07	2022-06-07		
15	NGXWmN83D23J58	Not Started		Task 13	1	0	2022-06-03	2022-06-03		
16	NUMMdx_AK-3DEW0	Not Started		Task 14	2	0	2022-05-27	2022-05-28		

Help is available

For help with Ticket Export, visit the FAQ here:

[Use Ticket Export](#) | [Touchplan.io Help Center](#)

For live help, click on the “Support” drop down in the top right corner of your planning screen and click the “Live Chat” button. This will connect you to a CS representative who will be able to answer any questions that you may have.

Issues, concerns, defects in this note?

We welcome any feedback you may have on this note to help us continually improve our materials and provide the best support that we can to our customers.

Please send any comments, suggestions, or reports of errors to the CS Live Chat